

TitleExpress® Customer Resource Guide

There are several helpful resources available to help you optimize your use of SMS TitleExpress™ solutions and services.

Want To Learn More About SMS TitleExpress™?

IMPORTANT: Please register for a website login with administrative access to gain access to the resources below. You will need to provide your TitleExpress License Number during registration; a current Software Services Subscription is necessary to receive Software Services.

Live Webinars

Increase your productivity with TitleExpress webinars! Conducted several times per month, our webinars are designed to help you use our software to its fullest potential. Visit our Webinar Series page each month for the latest offerings in our Q&A, What's New, and Do You Know? series.



Video Library

Miss a live presentation? Looking for instructions on a particular topic or procedure? Customers with a current Software Services Subscription can browse our <u>Video Library</u> for brief instructional videos and recordings of previous webinar presentations. Training videos are available for unlimited viewing at your convenience.



Document Library

Our extensive <u>Document Library</u> offers dozens of how-to articles to assist you with TitleExpress installations, integrations, and features along with technical and other industry-related guides.



Custom Training Services

Just like our software, our individual and group training offerings are tailored to how you do business! SMS TitleExpress trainers provide you with program and industry expertise to help you maximize the return on your software investment. Contact us today to put together a training plan for your office.



714.250.7096 | TEtraining@smscorp.com

TitleExpress Blog

Be sure to check our <u>TitleExpress Blog</u> for support notifications, software updates, and the latest information on new products and services.



TitleExpress Guide

Need help while working in TitleExpress? Press the F1 key to access our comprehensive software guide.



Need Additional Products and Services?

TitleExpress Integrations

The <u>RealExpress™</u> platform allows you to order products and services from top industry providers without leaving TitleExpress. Our integrations eliminate the need to re-enter data into a vendor services website service, reducing processing time and effort. View our list of <u>service providers</u> to learn more.

Update TitleExpress Rates and Forms

Rate and form packages are regularly updated to meet compliance standards. Updated forms can be obtained from the Online Store. Instructions for updating rate tables can be found under <u>Documentation</u>, or updates can be performed by our Professional Services team. To request a state or underwriter update, please contact Customer Support at <u>TESupport@smscorp.com</u>.

Add a TitleExpress License

To add or reactivate a TitleExpress user license, email us at <u>TEbilling@smscorp.com</u>. You will receive a quote within one business day.

Banking Customizations

For additional information on optional banking services like Auto Clear, Positive Pay and MICR check printing, please contact your Regional Sales Manager.

714.250.7100 | sales@smscorp.com

Checks and Deposit Tickets

SMS TitleExpress offers a complete line of printed products that are compatible with TitleExpress and leading business accounting software. These software-compatible checks and deposit tickets are available in a wide variety of background colors and security features. Visit our <u>Printed Products</u> page for detailed information and an order form.

714.250.7094 | checks@smscorp.com

Need Help with TitleExpress?

Contact Customer Support

Customer support calls are answered live during regular SMS TitleExpress business hours.

800.767.7831 | TESupport@smscorp.com

